# UNITED STATES DISTRICT COURT WESTERN DISTRICT OF TEXAS SAN ANTONIO DIVISION

Tricia Gonzales, : Civil Action No.: 5:19-cv-315

Plaintiff,

v.

Bryant, Bryant & Associates LLC,

Defendant.

**COMPLAINT** 

For this Complaint, the Plaintiff, Tricia Gonzales, by undersigned counsel, states as follows:

#### **JURISDICTION**

- 1. This action arises out of the Defendant's repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* ("FDCPA") in their illegal efforts to collect a consumer debt.
  - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

#### **PARTIES**

- 4. The Plaintiff, Tricia Gonzales ("Plaintiff"), is an adult individual residing in Devine, Texas, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 5. The Defendant, Bryant & Associates LLC ("Bryant"), is a Florida business entity with an address of 409 Montgomery Place, Altamonte Springs, Florida 32714,

operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

# **ALLEGATIONS APPLICABLE TO ALL COUNTS**

# A. The Debt

- 6. The Plaintiff allegedly incurred a financial obligation (the "Debt") to an original creditor (the "Creditor").
- 7. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 8. The Debt was purchased, assigned or transferred to Bryant for collection, or Bryant was employed by the Creditor to collect the Debt.
- 9. The Defendant attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

#### B. Bryant Engages in Harassment and Abusive Tactics

- 10. On or around January 22, 2019, Bryant left a voice message for Plaintiff in an attempt to collect the Debt that is past the statute of limitations.
- 11. In its message, Bryant failed to properly identify itself and further failed to disclose that communication was from a debt collector in an attempt to collect a debt.
- 12. Plaintiff returned the call to Bryant. Bryant threatened to file a lawsuit and file fraud charge against Plaintiff. Bryant had no present ability to sue Plaintiff at the time the threat was made as the Debt was no longer legally enforceable.

## C. Plaintiff Suffered Actual Damages

13. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendant's unlawful conduct.

14. As a direct consequence of the Defendant's acts, practices and conduct, the Plaintiff suffered and continues to suffer from humiliation, anger, anxiety, emotional distress, fear, frustration and embarrassment.

#### **COUNT I**

## VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.

- 15. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 16. The Defendant's conduct violated 15 U.S.C. § 1692d in that Defendant engaged in behavior the natural consequence of which was to harass, oppress, or abuse the Plaintiff in connection with the collection of a debt.
- 17. The Defendant's conduct violated 15 U.S.C. § 1692d(6) in that Defendant placed calls to the Plaintiff without disclosing the identity of the debt collection agency.
- 18. The Defendant's conduct violated 15 U.S.C. § 1692e in that Defendant used false, deceptive, or misleading representation or means in connection with the collection of a debt.
- 19. The Defendants' conduct violated 15 U.S.C. § 1692e(2) in that Defendants misrepresented the character and legal status of the Debt.
- 20. The Defendant's conduct violated 15 U.S.C. § 1692e(5) in that Defendant threatened to take legal action, without actually intending to do so.
- 21. The Defendant's conduct violated 15 U.S.C. § 1692e(10) in that Defendant employed false and deceptive means to collect a debt.
- 22. The Defendant's conduct violated 15 U.S.C. § 1692e(11) in that Defendant failed to inform the consumer that the communication was an attempt to collect a debt.
- 23. The Defendant's conduct violated 15 U.S.C. § 1692f in that Defendant used unfair and unconscionable means to collect a debt.

- 24. The foregoing acts and omissions of the Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
  - 25. The Plaintiff is entitled to damages as a result of Defendant's violations.

#### **COUNT II**

# VIOLATIONS OF THE TEXAS DEBT COLLECTION ACT TEX. FIN. CODE ANN. § 392, et al.

- 26. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
  - 27. The Plaintiff is a "consumer" as defined by Tex. Fin. Code Ann. § 392.001(1).
- 28. The Defendant is a "debt collector" and a "third party debt collector" as defined by Tex. Fin. Code Ann. § 392.001(6) and (7).
- 29. The Defendant falsely accused or threatened to falsely accuse the Plaintiff of fraud or a crime, in violation of Tex. Fin. Code Ann. § 392.301(a)(2).
- 30. The Defendant threatened to take action prohibited by law, in violation of Tex. Fin. Code Ann. § 392.301(a)(8).
- 31. The Defendant called the Plaintiff and failed to identify the name of the debt collection agency or the individual debt collector, with the intent to annoy and harass, in violation of Tex. Fin. Code Ann. § 392.302(2).
- 32. The Plaintiff is entitled to injunctive relief and actual damages pursuant to Tex. Fin. Code Ann. § 392.403(a)(1) and (2) and to remedies under Tex. Bus. & Comm. Code § 17.62 pursuant to Tex. Fin. Code Ann. § 392.404(a).

#### PRAYER FOR RELIEF

**WHEREFORE**, the Plaintiff prays that judgment be entered against the Defendant:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendant;
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A) against the Defendant;
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.§ 1692k(a)(3) against the Defendant;
- 4. Injunctive relief pursuant to Tex. Fin. Code Ann. § 392.403(a)(1);
- 5. Actual damages pursuant to Tex. Fin. Code Ann. § 392.403(a)(2);
- 6. Remedies under Tex. Bus. & Comm. Code § 17.62 pursuant to Tex. Fin. Code Ann. § 392.404(a);
- 7. Actual damages from the Defendant for the all damages including emotional distress suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy in an amount to be determined at trial for the Plaintiff;
- 8. Punitive damages; and
- 9. Such other and further relief as may be just and proper.

## TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: March 27, 2019

Respectfully submitted,

By: <u>/s/ Sergei Lemberg</u>

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